Date: 13 November 2026

Ref No: DNT/OPS/20261113-001

Dear Valued Customers,

***Warmest greetings from Dagang Net Technologies Sdn Bhd!***

**NOTICE: TEMPORARY UNAVAILABILITY OF CARELINE EMAIL SERVICE**

Please be informed that due to the ongoing global Microsoft service disruption, our Careline email service (careline@dagangnet.com) is temporarily unavailable.

During this period, customers may contact our Careline team through the following alternative channels:

1. **Careline**
   1 300 133 133

2. **Temporary Alternative Contact Numbers (Voice Call)**
   +6010 447 5838
   +6011 6447 5838

Our team remains available to help through the above channels.

We apologise for any inconvenience caused and appreciate your patience and understanding.

Thank You

**DAGANG NET TECHNOLOGIES SDN BHD**
General Line: 03-8230 6900  Fax: 03-8230 6969  Website : www.dagangnet.com
Dagang Net Tower, Block 10 (A&B), Corporate Park, Star Central, Lingkaran Cyberpoint Timur,
Cyber 12, 63000 Cyberjaya, Malaysia.