



**MINISTRY OF
INVESTMENT, TRADE AND INDUSTRY**

ANNOUNCEMENT

Dear Valued Customer,

E-FORM D TRANSACTION CANNOT BE FOUND IN VIET NAM CUSTOMS SYSTEM

Please be informed that the General Department of Viet Nam Customs has notified MITI that the Viet Nam Customs gateway was stopped starting from 6 August 2024. The system is still experiencing instability, causing delays in sending and receiving e-Form D.

Therefore, exporters/traders affected by this system disruption are advised to email the Viet Nam Customs Authority directly at bophanhotrotchq@customs.gov.vn for further assistance.

Thank you.

**Senior Director
Trade and Industry Support Division
Ministry of Investment, Trade and Industry**

14 August 2024



MINISTRY OF
INVESTMENT, TRADE AND INDUSTRY

PENGUMUMAN

Para pelanggan yang dihormati,

TRANSAKSI E-BORANG D TIDAK TERDAPAT DALAM SISTEM KASTAM VIET NAM

Dimaklumkan bahawa Jabatan Am Kastam Viet Nam telah memaklumkan kepada MITI bahawa *gateway* Kastam Viet Nam telah terhenti mulai 6 Ogos 2024. Sistem ini masih mengalami ketidakstabilan, menyebabkan kelewatan dalam menghantar dan menerima e-Borang D.

Oleh itu, pengeksport/peniaga yang terjejas oleh gangguan sistem ini dinasihatkan untuk menghantar e-mel terus kepada Pihak Berkuasa Kastam Viet Nam di bophanhotrotchq@customs.gov.vn untuk bantuan lanjut.

Terima kasih.

**Pengarah Kanan
Bahagian Sokongan Perdagangan dan Industri
Kementerian Pelaburan, Perdagangan dan Industri**

14 Ogos 2024