

Ref : MAHB-MA(S)-FCZ (200/4-3)-2021-33

Date : 20<sup>th</sup> October 2021

**Chairman**

Airfreight Forwarders Association of Malaysia (2019)

16b, 2<sup>nd</sup> Floor, Jalan Kemuja

Bangsar Utama

59000 Kuala Lumpur.

Fax : 03-2287 2592

Tel : 03-2284 2000

(Attn: Mr. Walter Culas)

Dear Sir,

**RE: EFCZ System Maintenance - VM server migration**

The above subject refers. Details of the system maintenance is as follows: -

**Date : 1<sup>st</sup> November 2021 (Monday) – 2<sup>nd</sup> November 2021 (Tuesday)**

**Time : 11.50 PM (1<sup>st</sup> November 2021) – 06.00 AM (2<sup>nd</sup> November 2021)**

**Impact : EFCZ System website will be inaccessible during the maintenance period.**

*(<https://efcz.malaysiaairports.com.my>)*

To minimize the operations impact, all user is advised to plan or submit their ZB declaration in advance. In the event there is any system glitches, the fallback procedure will be activated. Kindly refer to **Appendix A**.

We appreciate AFAM good office to disseminate this information to your members / non-members. For further query and clarification please contact **IT Operation Centre at 03-877 68888** or **Free Zone Authority office at 03-87766088**. Please be advised accordingly.

Thank You,

**'KLIA-INTEGRATED FOR EASE'**

Yours sincerely,

For **MALAYSIA AIRPORTS (SEPANG) SDN. BHD.**



**AZUAR BIN ABDUL KHALID**

Cargo Management Manager

C.c: **Tn. Haji Mohd Arif Bin Jaafar**

Senior General Manager, Malaysia Airports (Sepang) Sdn. Bhd.

**MALAYSIA AIRPORTS (SEPANG) SDN BHD** (320480-D)

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**Mr. Nik Mohd Azimi Nik Supian**

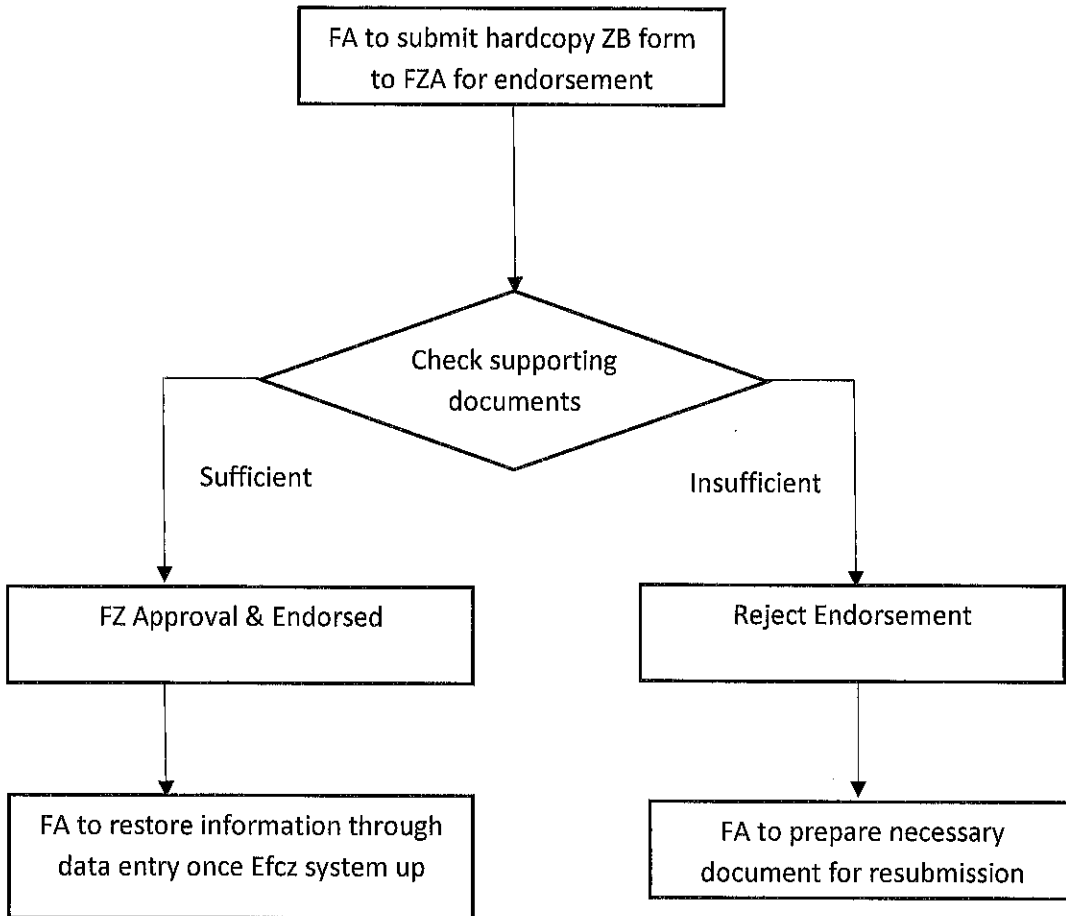
Manager – IT Delivery (Application Management), Malaysia Airport Holding Berhad

**Mr. Mohd Rohaizan Rajuli**

Senior Executive – Regional Management Central, Dagang Net Technologies Sdn. Bhd.

Appendix A

FALLBACK PROCEDURES (FZ MANUAL APPLICATION)



FA – Forwarding Agent

FZA – Free Zone Authority

FZ – Free Zone