



Media Release

22 August 2019

For immediate release

TEMPORARY SYSTEMS DISRUPTION AT KL INTERNATIONAL AIRPORT

SEPANG – Malaysia Airports would like to advise members of the public that we are experiencing temporary systems disruption at both terminals in KL International Airport (IATA Code: KUL). The disruption which started last night (21 August 2019) is in the midst of being rectified.

Since the disruption, our team has been working round the clock, not only to rectify the situation, but also to minimise the inconvenience caused to passengers. The disrupted connection has affected several airport systems such as WIFI connection, Flight Information Display System (FIDS), Check-In-Counters, Baggage Handling Systems (BHS). All relevant airport staff have been deployed to assist passengers on the ground as we expect the situation to continue throughout the day today.

Passengers are advised to reach the airport at least four hours before their flight departure time and to check with the airlines for the latest flight schedules. We will be issuing further updates on the situation either through our social media platforms or news releases. Meanwhile, do reach out to our friendly Airport CARE Ambassadors or contact 03-8776 2000 if you require information regarding your flight details. We apologise for any inconvenience caused.

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About Malaysia Airports

Malaysia Airports is one of the world's largest airport operator groups in terms of number of passengers handled. It manages and operates
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39 airports in Malaysia and one international airport in Istanbul, Turkey. The 39 airports in Malaysia comprise five international airports, 16 domestic airports and 18 Short Take-Off and Landing Ports (STOLports). Its flagship airport, KL International Airport also includes its second terminal klia2, is striving towards being the preferred ASEAN hub. Over the years, Malaysia Airports and its airports have received numerous awards that acknowledged its commitment towards excellence in various areas such as in improving connectivity and service levels, enhancing stakeholder engagement and in ensuring good governance.

Malaysia Airports Holdings Berhad is listed on the Main Board of Bursa Malaysia Securities Berhad (Bursa Malaysia)

For more information on Malaysia Airports, please visit www.malaysiaairports.com.my.

Issued by Corporate Communications Division, Malaysia Airports

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