

A person with short dark hair is sitting in a brown leather chair, viewed from the side. They are looking at a laptop. In front of the laptop, several semi-transparent digital screens are floating, overlapping each other. These screens display various web interfaces, including a login form with the name 'CAROLINE', a 'Welcome to eDeclare' page, and a 'Dagang Net' logo. The background is a bright, out-of-focus indoor setting.

Enjoy new freedom for your business



What is eDeclare?

eDeclare is a web-based application developed by Dagang Net Technologies Sdn Bhd (DNT) to facilitate preparation and submission of trade declarations via the Internet.

You can choose either of the following options, depending on your business needs and the volume of declarations:

1. If you are constantly on the move, you can access to eDeclare and complete your data entry online.
2. The next option is to download the web forms, complete your data entry and go on the Internet again to upload the completed forms.
3. The last option is to purchase an enterprise version of eDeclare to install in your office's Local Area Network (LAN) environment. With this option, you manage your own database while upgrades and changes can be downloaded from DNT's website.

How does eDeclare benefit me?

eDeclare brings a host of benefits to users like you:

1. **Start multi-tasking** – A single connection via your web browser allows you to access various value added services eg. tariff codes and rates, besides your usual trade declarations.
2. **It's user-friendly** – eDeclare is designed for ease of use, even for those who are not technically inclined or computer savvy.
3. **Be mobile** – You are no longer confined to your office as eDeclare is accessible from anywhere and at anytime. As long as

you have a computer with Internet connection, you can do your work. You save precious time that ultimately translates into profitability.

4. **No more heavy capital outlay** – You do not have to purchase, maintain or upgrade software. DNT will be responsible for maintaining and upgrading the centrally hosted application. No more worries about obsolete software on your computer.

What type of support does DNT offer?

CARELINE, our customer interaction centre is more than happy to assist you. Our customer service executives are trained to provide specialised and professional support to our customers nationwide and backed by sophisticated computerised helpdesk system to anticipate and help resolve problems promptly and professionally.

With the addition of CARELINE Self Service, a web-based call management system, customers can log their problems via www.dagangnet.com. Our customer service executives will be alerted immediately and resolve the problem as quickly as possible. Thus, customers are assured of accessibility to customer support, anytime and anywhere.

How do I register as a user?

You can obtain the registration form via www.dagangnet.com or from any Kedai EDI near you. Fill in the required information and send the original forms to Dagang Net Technologies. Once your company's registration is verified, you will be notified.

Alternatively, you can contact CARELINE at Tel: 603-2781 3030 Fax: 603-2781 3003 Email: *careline@dagangnet.com.