



## OPTIONAL CHARGES

ADDITIONAL REQUIREMENTS	ONE TIME (RM)	ANNUALLY (RM)
<ul style="list-style-type: none"> <li>▪ <b>Concurrent user login</b> <ul style="list-style-type: none"> <li>- 1<sup>st</sup> user login (FOC)</li> <li>- Additional 2 user login (min.)</li> <li>- Additional 4 user login (min.)</li> </ul> </li> <li>▪ <b>Data storage</b> <ul style="list-style-type: none"> <li>- 1<sup>st</sup> 5 MB data storage (FOC)</li> <li>- Additional 5 MB data storage</li> <li>- Additional 10 MB data storage</li> </ul> </li> </ul>		<p>100.00</p> <p>250.00</p>     <p>100.00</p> <p>250.00</p>

TECHNICAL SUPPORT CHARGES	ONE TIME CHARGES ON PER CALL BASIS (RM)
<ul style="list-style-type: none"> <li>▪ <b>1<sup>ST</sup> Hour</b></li> <li>▪ <b>Every Subsequent Hour</b></li> <li>▪ <b>Mileage charges applicable for customer site located more than 25km from DNT's nearest service provider location</b></li> </ul> <p>*Note:</p> <ol style="list-style-type: none"> <li>1. The Technical support service is available to all DNT customers during office hours.</li> <li>2. The onsite technical service support however does not cover the followings: Hardware parts replacement, system or network rebuilds or reinstallation, item excluded from warranty, changes to configuration, relocation, preventive maintenance, consumables, diskette, electrical environment, transfer of data or software, virus scanning or cleaning, anti-virus updating and data-back-ups</li> </ol>	<p>160.00</p> <p>80.00</p> <p>0.60</p> <p><b>Per km plus toll charges</b></p>

Note: 1) Dagang Net Technologies Sdn Bhd reserves the right to amend this price list without prior notice.  
2) Monthly recurring charges are subject to 5% government service tax.

Effective January 2007  
Dagang Net Technologies  
Sdn Bhd  
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