



ANNOUNCEMENTS

To all Port Klang & KLIACVC dial-up users

Effective 1 July 2009, please change your dial-up number from **22895400** to **78838600**

ENQUIRY?

Drop us a note and we'll get back to you soon

Got a question?

Call our CARELINE hotline at **1-300-133-133** or email us at

***careline@dagangnet.com**
any time, any day



KEDAI EDI TAMPOI IS MOVING

Starting from **20 July 2009**, Kedai EDI Tampoi is operating from a new location

Details of the new location are as below:

Unit 12-07, Level 12,
Menara MSC Cyberport,
No. 5, Jalan Bukit Meldrum,
80300, Johor Bahru

Tel: +607-2266400
Fax: +607-2268500

In preparation for the move, Kedai EDI Tampoi will be closed on 17 July 2009. Thus, please proceed to Kedai EDI Tanjung Puteri for any declarations.

TIPS AND POINTERS

Tips on Making Call to CARELINE

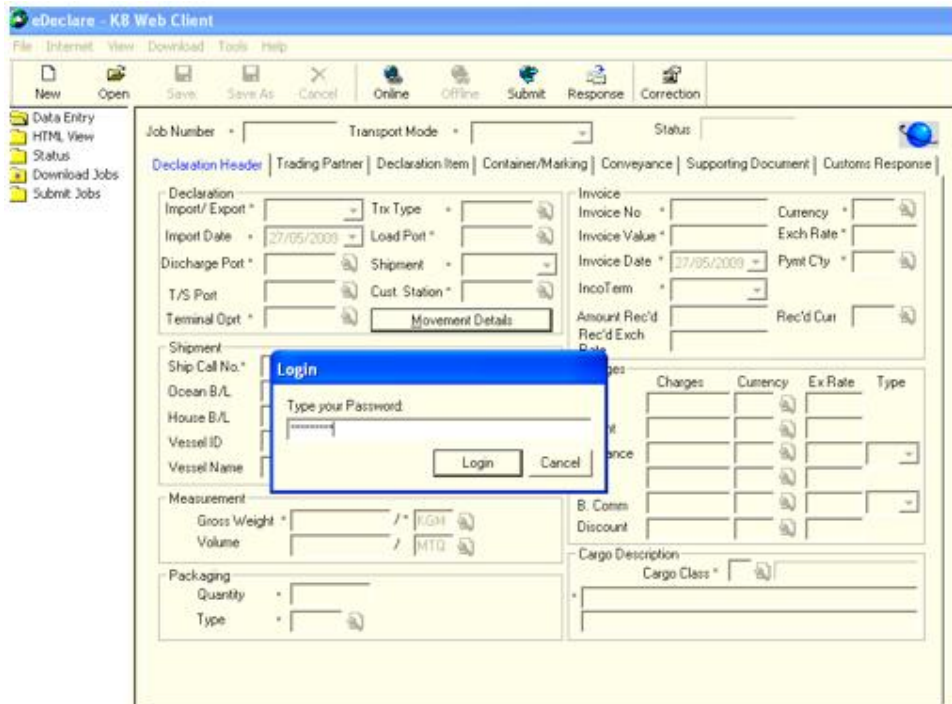
To allow us to ensure that your call is resolved in the speediest time possible, please ensure you have the following details ready before calling CARELINE.

- A. EDI Mailbox Number
- B. SNRF Number
- C. Job Number

Note: This tip is only applicable for eDeclare Web Client Users.

A. EDI MAILBOX NUMBER

STEP 1: Login to eDeclare Web Client - Off Line Version



The screenshot displays the eDeclare - K8 Web Client application window. The window title is "eDeclare - K8 Web Client". The menu bar includes "File", "Internet", "View", "Download", "Tools", and "Help". The toolbar contains buttons for "New", "Open", "Save", "Save As", "Cancel", "Online", "Offline", "Submit", "Response", and "Correction". The main interface is divided into several sections: "Declaration Header", "Trading Partner", "Declaration Item", "Container/Marking", "Conveyance", "Supporting Document", and "Customs Response". The "Declaration Header" section includes fields for "Import/Export", "Tix Type", "Invoice No.", "Currency", "Import Date", "Load Port", "Invoice Value", "Exch Rate", "Discharge Port", "Shipment", "Invoice Date", "Pymt Cty", "T/S Port", "Cust. Station", "Inco Term", "Amount Rec'd", "Rec'd Exch", and "Terminal Opt". A "Movement Details" button is located below the "Terminal Opt" field. The "Shipment" section includes fields for "Ship Cell No.", "Ocean B/L", "House B/L", "Vessel ID", and "Vessel Name". A "Login" dialog box is overlaid on the "Ship Cell No." field, containing the text "Type your Password:" and a password input field. The "Measurement" section includes fields for "Gross Weight" and "Volume". The "Packaging" section includes fields for "Quantity" and "Type". The "Cargo Description" section includes a "Cargo Class" field. The "Charges" section includes a table with columns for "Charges", "Currency", "Ex Rate", and "Type".

STEP 2: Click at Tools Setup

The screenshot shows the 'eDeclare - K8 Web Client' application window. The 'Tools' menu is open, and 'Setup' is highlighted. Other menu items include 'Error Correction' and 'Change Password'. The main window displays various data entry fields for a declaration, including 'Declaration Header', 'Invoice', 'Shipment', 'Measurement', and 'Packaging' sections. A 'Movement Details' button is visible in the 'Declaration Header' section.

STEP 3: Your account number is also known as EDI Mailbox Number

The screenshot shows the 'Setup' dialog box in the 'eDeclare - K8 Web Client' application. The 'Company Profile' section contains the following fields: Name, Address, Account No (45895), and Agent Code (KF0040). The 'User Account' section contains: Account No (45895), User ID (BKH037), Agent Code (KF0040), and Declarant. An orange callout box with an arrow points to the 'Account No' field in the 'User Account' section, labeling it as the 'EDI Mailbox Number'. Other sections include 'Person Incharge', 'eDeclare URL', 'Printer Setup', 'Data Directory', 'Proxy Setting', and 'Ship Call Number'. 'Save' and 'Cancel' buttons are at the bottom.

B. SNRF NUMBER

STEP 1: Login to eDeclare Web Client - Off Line Version

The screenshot shows the eDeclare - K8 Web Client interface. A 'Login' dialog box is open, prompting the user to 'Type your Password'. The background window displays various fields for declaration and invoice information, including Job Number, Transport Mode, Status, Declaration Header, Trading Partner, Declaration Item, Container/Marking, Conveyance, Supporting Document, and Customs Response. The 'Customs Response' tab is highlighted.

The SNRF for eDeclare can be found the Customs Response Tab

The screenshot shows the eDeclare - K8 Web Client interface with the 'Customs Response' tab selected. A table titled 'Customs Acknowledgement' is displayed, showing the following data:

Reg No	Date	Time	Remark	Code	SNRF	Res_Type
	7/5/2009	9:48:00 AM				Pending
	7/5/2009	9:48:40 AM			4470	Sent

An arrow points to the 'SNRF' column in the table, and a callout box labeled 'SNRF Number' points to the value '4470' in the second row.

C. JOB NUMBER

Job Number can be found at the Job Number Field.

The screenshot displays the 'eDeclare - K1 Web Client' application window. The title bar reads 'eDeclare - K1 Web Client'. The menu bar includes 'File', 'Internet', 'View', 'Download', 'Digitize', 'Tools', and 'Help'. The toolbar contains icons for 'New', 'Open', 'Save', 'Save As', 'Cancel', 'Online', 'Offline', 'Submit', 'Response', and 'Correction'. On the left, a navigation pane lists folders: 'Data Entry', 'HTML View', 'Status', 'Download Jobs', 'Submit Jobs', 'EFT', 'DutyNet', 'Job Paid', and 'K1A'. The main content area shows a form with the following elements:

- 'Job Number *' text box with an arrow pointing to it from an orange callout box labeled 'Job Number'.
- 'Transport Mode *' dropdown menu set to '1 - Sea'.
- 'Status' field set to 'Ready'.
- Navigation tabs: 'Trading Partner' (selected), 'Declaration Header', 'Declaration Item', 'Container/Making', 'Supporting Document', 'Exemption', and 'Customs Response'.
- Legend: '[*] Mandatory field'.
- 'Local Trading Partners' section with fields for Name, Address, ROC No., and Org Type.
- 'Shipping Agent (Only for Sea mode)' section with fields for Name, Address, and Agent Code.
- 'Oversea Trading Partners' section with fields for Name and Address.