

## ANNOUNCEMENT

**Malaysia to implement the National Single Window (NSW): Users of trade facilitation system will also be offered reduced tariff from 25 September 2009**

**Ministry of Finance (MoF)** is pleased to announce that the nation's trade is expected to experience a further boost with **the implementation of the National Single Window (NSW)** by the Malaysian Government. The National Single Window ("NSW") is an electronic system that enables a secured, safe and efficient electronic exchange of trade-related documents through a single point of entry in order to expedite the smooth flow of information of goods either for import, export or transit.

It will be improving the current national electronic data interchange service - Sistem Maklumat Kastam-Dagang•Net" ("SMK-Dagang•Net") - that has been operating since 1994. The NSW will also take Malaysia into becoming part of the ASEAN Single Window (ASW) initiative. With its single-point of access and seamless application process for users, the NSW can help render a positive impact on the volume of national trade and improve on Malaysia's competitiveness as a trading nation as well.

The National Single Window is the Government's answer in meeting the needs of the business community for more efficient and cost effective service delivery in trade processes. Apart from the Royal Malaysian Customs, who is the major implementing agency responsible for clearance of import, export and transit-related goods, other users include import and export permit issuing agencies, port authorities, traders, manufacturers, importers, exporters, forwarding agents, shipping agents, freight forwarders and financial services institutions. Implementation of the National Single Window is currently undergoing and its full range of services is expected to be fully running in the third quarter of 2010. Dagang Net Technologies Sdn Bhd ("Dagang Net") has been appointed as the service provider responsible for developing, managing and operating the National Single Window (NSW) for a period of five years. More information on the services offered can be obtained at [www.nswtf.gov.my](http://www.nswtf.gov.my)

Users of the National Single Window will be offered a reduction in tariff of 26.67 per cent as compared to the current tariff of the SMK-Dagang•Net. The new tariff will be RM0.88 per kilobyte, a reduction of 32 cents per kilobyte from the current rate of RM1.20 per kilobyte, effective for the first 2 years beginning 25 September 2009 and RM0.80 per kilobyte from the third year beginning 25 September 2011. In addition, other charges on processing trade-related documents will also be further reduced as below:

Types of Charges	Current Charges	New Charges*
EDI-volume- based charges	RM1.20/kB for all users	RM0.88/kB for the first 2 years and RM0.80/kB from the 3 <sup>rd</sup> year
Document-based charges	RM10.00 per document	RM5.00 per document
User registration	RM1,400.00 for all users	RM500.00 for corporate users and RM200.00 for SMEs. This is a one time charge
Mailbox charges	RM180.00 per month per mailbox	RM160.00 per month per mailbox for corporate users and RM90.00 per month per mailbox for SMEs

*\*-The NSW Charges effective from 25 September 2009*

With this reduction, the business community can expect to enjoy a lower cost of doing business in the country thus assisting them improve their bottomline in these trying times. A lower cost of doing business is expected to generate more business activities, which in turn can further stimulate the country's economy. Furthermore, with the tariff reduction, the saving made by the logistic industry is anticipated to be passed on to the exporters and importers.

**Ministry of Finance Malaysia  
Putrajaya  
25 September 2009**

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